

पुणे महानगर परिवहन महामंडळ लिमिटेड

PUNE MAHANAGAR PARIVAHAN MAHAMANDAL LIMITED

पीएमटी बिल्डींग, स्वर्गगेट, पुणे - ४११०३७.

PMT Building, Swargate, Pune 411 037



☎ : २४४४०४१७

☎ : 24440417

फॅक्स : २४४४५४९०

Fax : 24445490

CIN No-U60210PN2007PLC130461

Website - www.pmpml.org

E-mail: itdepartment@pmpml.org

Ref..No. PMPML/IT/ 810

Date : / /2023

26 MAY 2023

## Request for Quotation

### “Annual Maintenance Contract for PMPML call center’s Calling Software and Hardware”

Sir / Madam,

We kindly request you to submit your quotation for the “Annual Maintenance Contract for PMPML call center’s Calling Software and Hardware” as detailed below.

Quotation in sealed envelope may be submitted on or before 06/06/2023 by 6.00 Pm HRS by courier / speed post only to the address below :

#### **PUNE MAHANAGAR PARIVAHAN MAHAMANDAL LIMITED (PMPML)**

**Registered Address : Pune Mahanagar Parivahan Mahamandal Ltd.**

**BRT Control Center, Shankarsheth Road, Swargate, Pune – 411037.**

**Telephone No. : 8888880749**

**Email : [itdepartment@pmpml.org](mailto:itdepartment@pmpml.org),**

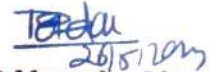
**Website : [www.pmpml.org](http://www.pmpml.org)**

**Concerned Authority : IT Department**

Quotation must be submitted in sealed envelope only.

It shall remain your responsibility to ensure that your quotation will reach the address above on or before the deadline. Quotation that are received by PMPML after the deadline indicated above, for whatever reason, shall not be considered for evaluation.

The authority reserve the rights to cancel the quotation notice at any time without assigning any reason whatsoever. Authority also reserve the right to award the contract to any party at its sole discretion. All decision taken by authority shall be binding on all participants.



**Joint Managing Director**

**Pune Mahanagar Parivahan Mahamandal Ltd.**

## **PRODUCT DESCRIPTION FOR CALL CENTRE**

**19" 2U Chassis**

**Main processor blade**

**16 Port digital extension line blade**

**8 Port analog extension line (SLT) blade w/MW and caller ID**

**8 Port analog extension line (SLT) Daughter board**

**ISDN PRI Card**

**12 Button Display telephone (Black)**

**Plantronics HW 121**

**SERVER : 1**

**Agent Licenses : 16**

**TM licenses : 1**

**Hardware**

**SHD – 30E – CT/PCIe**